



RUKMINI DEVI

Institute of Advanced Studies

App. by AICTE, HRD Ministry, Govt. of India & Aff. to G.G.S. I.P. University, Delhi

- Category 'A' Institute
- High Grading 81.7% by Joint Assessment Committee of GGSIPU & DHE, Govt. of NCT of Delhi.

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Workshop on “Total Quality Management to Improve the Quality of Higher Education”

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| Topic : | “Total Quality Management to Improve the Quality of Higher Education ” |
| Date of event : | April 15 ,2011 |
| Aim of the Event : | <p>The objectives of the workshop were:</p> <ul style="list-style-type: none">• To provide a forum to discuss research based knowledge among academicians, people from industry and practitioners on various issues related to the aforesaid theme.• To discuss the issues of responsibilities of educational institutions and policymakers for practicing total quality management to improve the quality of education.• To explore concepts and examples of good total quality management practices in developing, integrating and delivering education.• To provide an opportunity to participants and solution providers to exchange views and ideas on how to add value in delivering education by using total quality management principles, approaches and practices. |
| Event Report in brief: | <p>The workshop was conducted by Mr. Sundeep Kumar Mehta, Director, International Quality Management Systems, an expert par excellence in this field.</p> <p>The workshop broadly addressed and provided training on Total Quality Management principles, different approaches, various</p> |

practices in education, Competency Building, Team building, Total Performance Management, Productivity improvement, Building TQM workforce, Benchmarking and much more.

The event was witness to participants from different colleges like Maharaja Agrasen Institute of Technology, Vivekananda Institute of Professional Studies, Bharativa Vidyapeeth Institute of Computer Applications and Management, Jagannath Institute of Management Studies and many more colleges under Affiliated to Inderprasthe University.

It was an whole day affair in which apart from the inputs of the workshop, the participants were witness to networking, sharing notes on this topic and loads of brainstorming.

At the end of this lecture we are sure that the participants would have added quality to the information which they possess.