Workshop on "Strategic Framework for Management of Institutions of Higher Education"

Topic :	Workshop on "Strategic Framework for Management of Institutions of Higher Education", conducted by: Director General RDIAS-Col. Mahander Singh, Ms. Richa Joshi- Assistant Professor RDIAS, Ms. Nidhi Sharma- Assistant Professor RDIAS.
Date of event :	July 30th , 2011
Description of the Event :	The higher education system in India has grown in a remarkable way, particularly in the post-independence period, to become one of the largest systems of its kind in the world. However, the system has many issues of concern at present, like financing, management, relevance and reorientation of programmes. These issues are important for the country, as it is now engaged in the use of higher education as a powerful tool to build a knowledge-based information society of the 21st Century. Recognizing the above and the basic fact that the Universities and colleges have to perform multiple roles, like creating new knowledge, acquiring new capabilities and producing an intelligent human resource pool through challenging teaching, research and extension activities, RDIAS organized a workshop on the above mentioned theme, emphasized upon and initiated by the fee regulatory committee. The objectives of the workshop were: • To provide a forum to discuss various aspects on balanced score card • To discuss various perspectives of balanced score card • To explore the application of balanced score card in higher education institutions

	• To provide an opportunity to learn the importance of measurement of quality in education.

Event Report in brief:	The workshop was divided into three technical sessions:
	<u>Technical Session –I</u>
	• Management Issues in Institutions
	• Approaches
	  o Total Quality management approach
	  o Balanced Scorecard Approach
	<u>Technical Session –II</u>
	• Measurement of managerial issues in Institutions
	  o Perspectives
	  o Goals
	  o Measures
	<u>Technical Session –III</u>
	
	• Balanced Scorecard
	  o Perspective
	  o use
	In this workshop, the presenters explained the reasons that make managing higher education important and also its measurement using the *Balanced Scorecard method*. The workshop offered a platform to discuss and deliberate on implementing the same as a Strategic Control tool to enhance the overall performance of Higher Educational Institutes in the contemporary scenario as also creating globally competitive and sustainable Strategic Management Practices.
	
	It was a memorable and hospitable experience as the participants of the workshop were treated to tea and lunch as well.